

DIPLOMA IN **OPERATIONAL** MANAGEMENT

The Level 5 Diploma in Operational Management is structured to develop skilled operational managers who are proficient in managing people, processes, and projects. This diploma encompasses key areas such as strategic planning, process optimisation, leadership development, and risk management. Participants will gain insights into efficient resource allocation, quality control, and performance improvement techniques.

Upon completion, graduates of this diploma will possess a thorough understanding of the operational aspects of management. They will be capable of applying best practices in leadership and management to drive organisational success. Graduates will be adept at analysing business operations, implementing effective strategies, and managing change within their organisations.

As operational managers, they will have a pivotal role in ensuring operational efficiency and organisational effectiveness. They will be prepared to lead teams, make strategic decisions, and contribute to the overall growth and sustainability of their organisations. This diploma opens doors to career advancement in management roles or further specialisation in areas such as supply chain management or project management.





Remote, Blended or Face to Face



£3,000 Funding, Finance & Scholarships available

building futures | crafting careers

Up to 12 months

Flexible delivery to meet your needs

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odule 1	Module 2	Module 3	Module 4	Module 5	Module 6
eveloping, Managing d Leading Teams	Stakeholder Relationships	Managing a Project	Managing Change	Operational Planning	Personal & Professional Development



Approx: 7h contact time per week.

(lectures, seminars, discussions and directed activities)





Independent learning

(reading journal articles, books, working on projects and coursework via BUD system)

24/7 access to resources & on-demand

recorded sessions

Tutor 1-2-1 sessions & ondemand tutor support



LMS platform, BUD, to gain

knowledge at your own

pace, alongside your

scheduled lectures.

Adult Learner Loans





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